What's New in ServiceMinder: November 25, 2026

11/20/2026 10:57 am CST

Seasonal Dates Now Repeat Every Year

Available November 25, 2026.

You no longer need to update your service's seasonal dates every year to keep recurring appointments on schedule!

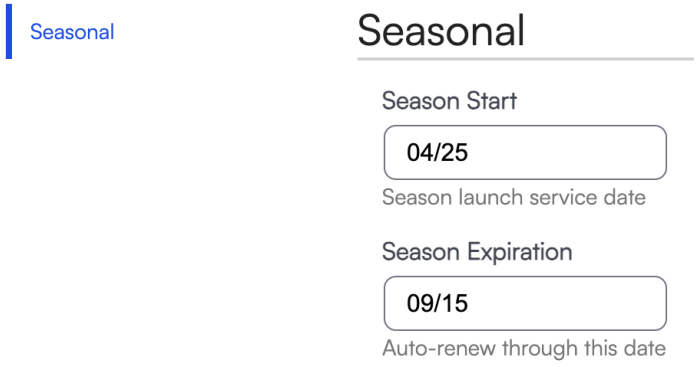
Seasons that span one year or less now repeat automatically each year, using the same start and end month and day. Set your seasonal dates once, and they'll carry forward into future years. Seasons can also cross into the next calendar year. For example, a season running from November 1 through March 1 will repeat from November through the following March each year.

Recurring appointments automatically resume when the next season begins, provided the recurring chain had at least one visit during the most recent season. If a chain had no visits last season, it will remain stopped to prevent former customers from unexpectedly reappearing on your calendar. To resume service for one of these customers, simply create a new recurring appointment.

Subscription appointments will continue to stop at the end of each season.

How to Set It Up

Edit your **Service**, find the **Seasonal** section, and enter the month and day for the **Season Start** and **Season Expiration**.



What about existing seasonal services? No action is needed! Services with both a start and expiration date spanning one year or less will automatically repeat annually. The next time you edit one of these services, you'll see the dates displayed as only the month and day.

Services with only one seasonal date or a date range longer than one year will retain their existing fixed dates. To make one of these seasons repeat annually, enter both a start and expiration date within one year of each other and save the service.

A Clearer Photo Section in the iOS App

Available November 25, 2026, in the ServiceMinder iOS app. Coming soon to Android.

We've redesigned the photo section to make it easier to see which photos you've added and which are still needed. The updated layout appears on appointments, contacts, proposals, and invoices.

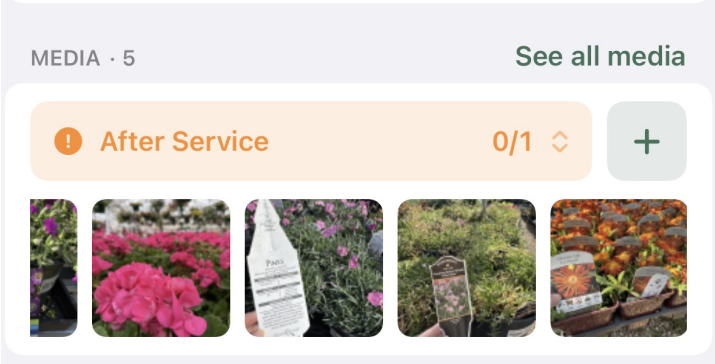
All photos now appear as thumbnails in a horizontally scrollable row, including photos without required tags. Previously, only photos with required tags appeared in the row, making other photos harder to find and leading people to take duplicates. Now, every photo is visible as soon as it's added.

When an appointment doesn't have any photos yet, the**Add Media** button is larger and comes with clearer instructions, so it's easy to spot and to know what to do next.

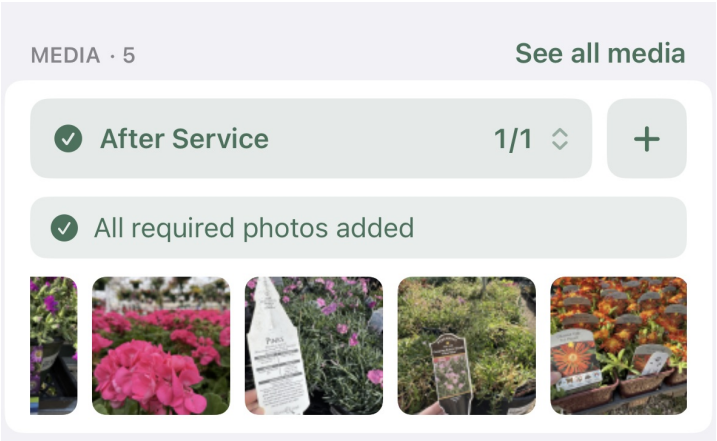
What's New on Appointments

A new tag dropdown replaces the individual tag buttons. It shows the tags for the current phase of the appointment, such as photos required before starting or finishing. If only one tag applies, it's selected for you. Otherwise, the first required tag that still needs photos is selected.

Orange means photos are still needed. The dropdown displays how many photos have been added toward the selected tag's requirement.



Green means the requirements are met. Once all required photos have been added, a green confirmation bar appears. The dropdown also turns green when the selected tag's photo requirement is complete.



You can change a tag later. Open any photo to choose a different tag from all of your available tags. If your organization has a long list of tags, you can search for the one you need.

Add Photos Directly to Invoices in the Mobile App

Available in the ServiceMinder mobile app for iOS starting November 25, 2026.

Invoices now have their own photo section in the mobile app, just like appointments and proposals. Previously, invoices displayed a read-only view of photos from their associated appointments. Now, you can choose exactly which photos to include, take new photos, or upload them from your phone.

How to Add Photos

Open an invoice, tap **+** in the photo section, and choose an option:

- **Take Photo:** Capture a new photo using the in-app camera.
- **Choose from Library:** Upload an existing photo from your phone.
- **Choose from Appointment:** Select photos from the invoice's associated appointment(s). Filter by tag or use **Select All**, then tap the green check mark to add them.

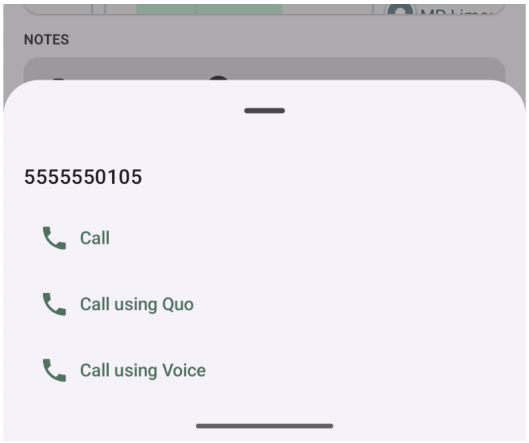
What You Need to Know

- **Photos must be added to the invoice separately.** Appointment photos no longer appear on invoices automatically. Use **Choose from Appointment** to include the ones you want.
- **Invoices with multiple appointments are supported.** Filter photos by appointment to find what you need. Photos from canceled appointments are also available and clearly marked.
- **Editing permissions apply.** Adding or deleting invoice photos requires the **Invoices:Edit** permission. Users without this permission won't see the **+** button.

Call Customers with Your Preferred Calling App on Android

Available in the ServiceMinder Android app starting November 18, 2026.

When you tap **Call** in the Android app, you can now choose which installed calling app to use, including Google Voice. If you use Google Voice for your business calls, you can select it to place the call using your business number instead of your personal number.



Recurring Appointment Fixes

Available November 25, 2026.

We've resolved two issues to make scheduling and managing recurring appointments more reliable.

- **Rescheduling all future appointments:** When you move a recurring appointment to a later date and select **All future**, the remaining appointments in the series now shift accordingly. Previously, only the selected appointment moved.
- **Target Dates on recurring proposals:** When scheduling a proposal for a recurring service, your selected **Target Date** is now preserved. The calendar preview and scheduled appointments use that date, making it easier to plan future seasonal work without the schedule unexpectedly reverting to an earlier date.