

What's New in the Online Scheduler?

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Overview

The Online Scheduler has been redesigned to make booking feel simpler for customers while giving your business more flexibility in how services, pricing, and payments are presented online.

The updated experience guides customers through booking step by step, makes it easier to find the right appointment, and keeps important actions like service selection and payment within the same flow.

For your business, that means fewer dead ends, more opportunities to present the right service options, and a smoother path from “I need service” to a confirmed appointment.

A smoother booking experience.

The Online Scheduler now uses a step-by-step layout, built with mobile in mind, instead of presenting customers with one long scrolling page.

The booking flow begins by asking customers for their contact information before they move on to services and pricing. This helps your business capture the lead early in the process, even if the customer does not ultimately complete the booking.

From there, each step is organized into a clear tab, helping customers focus on one decision at a time as they choose a service, review pricing, and complete their booking.

The screenshot displays the Acme Home Services online scheduler interface. At the top, the Acme Home Services logo is on the left, and a hamburger menu icon is on the right. Below the logo, a progress bar indicates 'Step 1 of 3', with 'Contact' highlighted as the current step. The main heading is 'Where do you need service?'. The form contains several input fields, each with a red asterisk indicating a required field: 'Name', 'Email', 'Phone', 'Service address' (with a placeholder 'Start typing your address...'), 'Apt / suite (optional)', 'City', 'State', and 'Postal code'. At the bottom of the form is a blue button labeled 'See services & pricing'.

The experience is designed to feel just as natural on a phone as it does on a desktop, making it easier for customers to schedule service wherever they happen to be.

Customers can also switch locations during the booking process without starting over. If they begin scheduling under the wrong location, they can select a different one and continue where they left off instead of reaching a dead end.

Service address *

5900 Stone Meadow Drive

Apt / suite (optional)

City * State * Postal code *

Plano TX 75093

75093 is served by **Bob's Handyman - Plano**
We'll carry your details over — no need to re-enter anything.

Book here →

Make Your Services Easier to Buy

The Online Scheduler can now turn your existing proposal templates into bookable service packages.

That means you can present customers with clear service options, such as Basic, Deluxe, and Premium packages, and give them the ability to select add-ons or upgrades while they book.

For example, a cleaning business might offer a standard home cleaning package with optional window cleaning, while another business might present several service tiers with different features included at each level.

This gives customers more control over what they book while helping your business present additional services and upgrades at the moment they are already making a purchasing decision.

Choose Your Service

Select the service you need and see your personalized pricing.

Service Packages

3

Bronze Cleaning Package

\$175.00

A straightforward whole-home clean covering the essentials. Perfect for...

Show more

✓ Standard House Cleaning

Standard House Cleaning

Gold Cleaning Package

\$325.00

Our most comprehensive cleaning package, combining a full-home...

Show more

✓ Standard House Cleaning

Standard House Cleaning

✓ Additional Bathroom Cleaning

Adds a full cleaning of one bathroom beyond the standard service scope,...

Show more

✓ Interior Window Cleaning

Interior cleaning of one standard-size window, including glass and...

Show more

✓ Oven Interior Cleaning

Deep cleaning of the oven interior, racks, and accessible interior...

Show more

✓ Refrigerator Interior Cleaning

Cleaning of accessible refrigerator shelves, drawers, and interior...

Show more

✓ Bed Linen Change

Removal of existing bed linens and installation of clean customer-...

Show more

✓ Pet Hair Treatment

Extra vacuuming and surface treatment for homes with significant...

Show more

Silver Cleaning Package

\$250.00

A more thorough whole-home cleaning with extra attention given t...

Show more

✓ Standard House Cleaning

Standard House Cleaning

✓ Oven Interior Cleaning

Deep cleaning of the oven interior, racks, and accessible interior...

Show more

✓ Refrigerator Interior Cleaning

Cleaning of accessible refrigerator shelves, drawers, and interior...

Show more

Pricing That Responds to the Customer

Pricing can now update as customers make selections during the booking process.

You can configure pricing based on quantities, selected options, or information collected through custom fields. For example, a customer could enter the square footage of their home and see pricing adjust automatically based on that information.

This makes it possible to provide customers with more accurate pricing during booking while reducing the need for manual calculations or follow-up before an appointment can be scheduled.

Window cleaning

Window cleaning

From \$20.00

Quantity

-

1

+

Are you stuck? Give us a call at (888) 493-9995. Or text

Window cleaning

\$20.00

OFFER CODE

Enter offer code

Apply

Pick an appointment

Find the Right Appointment Faster

Selecting an appointment time has been redesigned to make availability easier to navigate.

Customers can jump directly to the soonest available appointment, move between dates using the calendar, and review available time slots before choosing the option that works best for them.

Rather than searching through availability in one long list, customers can more easily understand what is available and get to a confirmed appointment faster.

August 2026

● Soonest opening: **Tue, Aug 4**

Jump to it

Su	Mo	Tu	We	Th	Fr	Sa
26	27	28	29	30	31	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31	1	2	3	4	5

● Available

📞 Questions about scheduling? Call **(972) 555-0199**

SELECTED DATE
Tuesday, August 4

ARRIVAL TIME

8:00 AM

10:00 AM

Service

Bronze Cleaning Package

Date

Tuesday, August 4

Back

Confirm booking

Payment Is Part of the Booking Experience

When payment is required, customers can complete it directly within the Online Scheduler.

Depending on how the service is configured, customers can:

- Pay a deposit
- Pay in full
- Save a card on file

[← Back to Schedule](#)

Schedule an Appointment

1 **Contact**
Tell us where to send your technician

2 **Service**
Select the service you want performed

3 **Schedule**
Select from the available dates and times

4 **Payment**
Enter your payment information

Review & Pay

DUE TODAY
\$80.00
Paid now to confirm your booking

Pay **\$80.00** now to confirm your booking.

Payment Details
Enter your card information to book this appointment.

Card Number*

Expiration Date* **CVC***

Summary

Window cleaning	\$80.00
Total	\$80.00
Due today	\$80.00

 This is a subscription — your card stays on file and is billed automatically.

Because payment is part of the same booking flow, customers do not have to leave the scheduler or complete a separate process after choosing their appointment.

The payment experience also includes Google address autocomplete, helping customers enter billing information more quickly and reducing address-entry errors.

Confirmed automatically.

Once a customer completes their booking, ServiceMinder automatically sends an email and/or text confirmation, depending on the customer's preferred notification method.

The customer receives immediate reassurance that their appointment has been scheduled, while your team does not need to manually follow up to confirm the booking.

From choosing a service and finding the right appointment to completing payment and receiving confirmation, the updated Online Scheduler creates a more connected experience from start to finish.



Hello, Random Name!

Thank you for scheduling your appointment with us. The details are shown below:

<https://serviceminder.com/service/appointment/communicationpreferences/>

Wednesday, August 5 at 3:56p
Standard House Cleaning
123 Main St | Anytown, TX 75123

If you need to reschedule or cancel your appointment, please do so at least 24 hours prior by clicking the link below:

<https://serviceminder.com/Service/Schedule/>
<https://serviceminder.com/service/contact/schedule/>

If you have any questions, please give us a call at [\(972\) 555-0199](tel:972-555-0199) or send us an email at bobsvideotutorials@gmail.com.

Thanks!
— Acme Home Services Plano
<https://getserviceminder.com/>