# At A Glance Report

05/08/2025 4:04 pm CDT

# Overview

The **At a Glance** report is a tool designed for business owners to quickly review daily activities and summaries within their organization. It provides a daily review of what is happening, including summaries and a quick overview of the day's activities. The report highlights the current day and offers the option to view the last 7 days of actions within the organization. This makes it a useful tool for owners to stay updated on the organization's status and recent activities.

The **At a Glance** report can be found in the **Snapshots** section of the navigation menu. To view the At a Glance report, you must have the **Reports** permission to be granted on your user profile.



The report is broken down into two sections: Summary and Glances.

### Summary

The summary section gives you a quick count of various activities that have happened in the system today.

- **Contacts:** All contacts added today.
- Contact Notes: All notes created on the contact level today.
- Invoices: All invoices created today.
- Booked: Appointments created in the system today.
- Scheduled: Appointments scheduled on the calendar for today.
- **First Available:** Appointments scheduled for today that have the "First Available" box checked on them, indicating the customer's. preference for the soonest appointment possible.
- Appointment Notes: Notes created today on any appointments.
- Proposals: All proposals created today.
- Unassigned Tasks: All tasks in the system that are not assigned to a user.
- Recent Pictures: Pictures that were added to your organization in the past 7 days.

Each of these metrics includes a **view** link that leads to a detailed grid for that category, except for recent pictures, which opens the Lightbox photo storage.

### Glances

The glances show detailed grids of each of the Summaries above, giving you further insights into each topic.

Scheduled								Recent Today
Page 1 of 1 (3 items) (4) (1) (5) (5)								
Action	When	Service Agent	Service	Contact	Address	Notes	Booked	Booked By
<u>Cancel</u>	<u>Thursday, May 8 at</u> <u>8:00a</u>	Egon Spengler	Test Service	Stacey Fakename	5678 Main Street   Austin, TX 78703		5/7/2025 10:26:48 AM	Katie H
<u>Cancel</u>	<u>Thursday, May 8 at</u> <u>8:00a</u>	Ghostbusters Van	Test Service	Fred Rogers	4802 E 5th St.   Austin, TX 78702		5/7/2025 10:28:48 AM	Katie H
<u>Cancel</u>	<u>Thursday, May 8 at</u> <u>8:00a</u>	Peter Venkman	Test Service	Fred Flintstone - Slate Rock and Gravel Company	1234 mainstreet   Austin, TX 78617		5/7/2025 10:29:18 AM	Katie H

You can jump directly to them by clicking the hyperlinked number or the View link next to each total.

SCHEDULED	
<u>2</u>	
	<u>View</u>

At the top of each grid, you will see the option to switch between **Today** and **Recent**. The grids default to show items from today's date, but can be toggled to display items from the past 7 days instead.





## FAQs

#### How can I access the At a Glance report?

You can access the At a Glance report from the Snapshots menu on the left side of the screen. Simply select "At a Glance" to view the report.

#### Who can view the At a Glance report?

Viewing permissions for the At a Glance report depend on your role and permissions within the organization.

Check with your organization admin to ensure you have the necessary permissions to view this report.

#### Can I see historical data in the At a Glance report?

The Glances section of the At a Glance report allows you to view recent activities, including a summary of the last 7 days.

#### How often is the data in the At a Glance report updated?

The data in the At a Glance report is updated in real-time, providing the most current information available about your organization's activities.