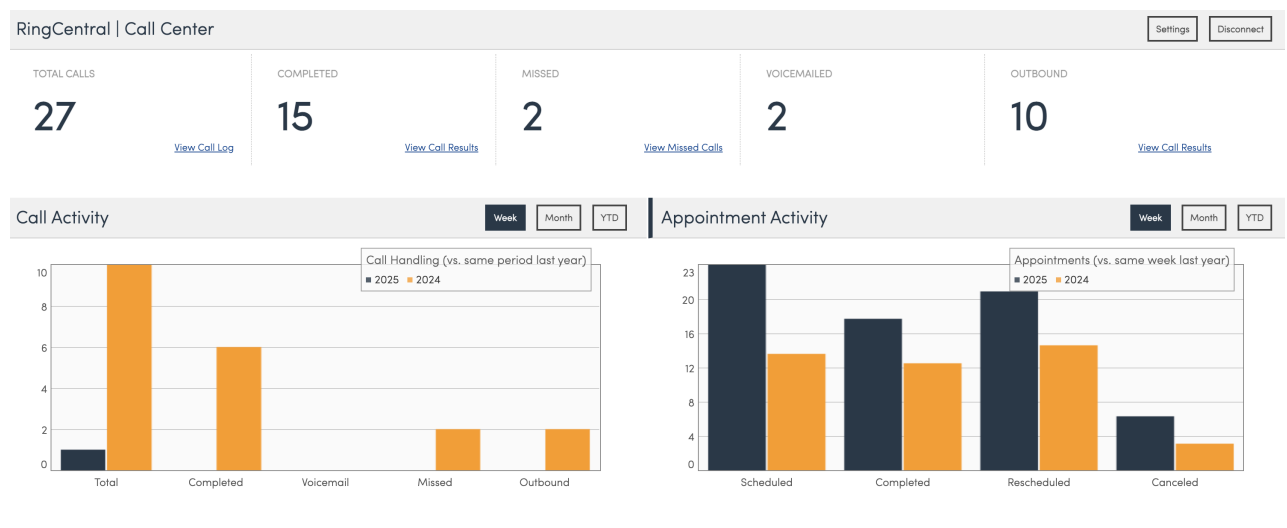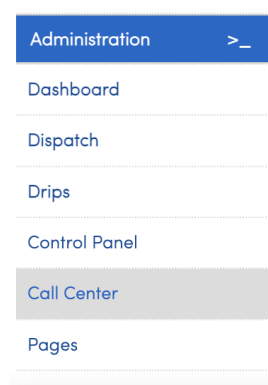# Call Center

03/07/2025 11:53 am CST

Overview

As part of service**minder**'s integrations, two VoIP (Voice over Internet Protocol) business phone providers (**RingCentral** and **OpenPhone**) will show call logging in a section called **Call Center**.

This area will log inbound calls, outbound calls, missed calls, and voicemails that come through your integrated lines.
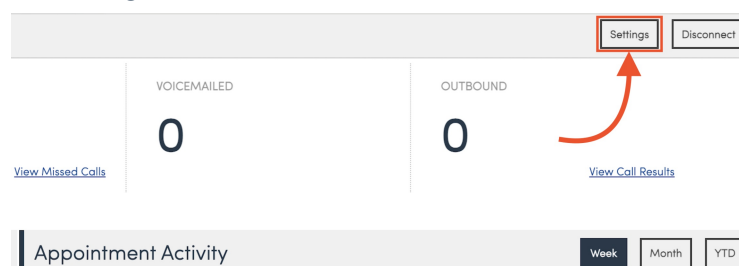

Settings and Navigation

Access the **Call Center** via the **Administration** section of the toolbar.

In the top right corner, click **Settings.**

Here you can view the integrated phone lines for logging and choose which organizations to share the account with.

RingCentral | Settings

Adventuring Parties	☐ Share with Adventuring Parties
Bob's Handyman – Plano	☒ Share with Bob's Handyman – Plano
Bob's Maids – Plano	☒ Share with Bob's Maids – Plano
Not–A–Business LLC	☐ Share with Not–A–Business LLC
serviceminder	☐ Share with serviceminder

Phone Numbers

| | | Bob's Handyman Austin ▼ | ☒ Notifications | Organization ▼ | ☒ Logging |