

# Videos on the Mobile App

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## Overview

Mobile App users may view CompanyCam (one of our 3rd party integrations) videos saved to a Contact.

Once a CompanyCam video is stored to a contact's details, that video is accessible in serviceminder, both on the Web App, and now, in the Mobile App with no limits on which users (with proper permissions) may view the videos.

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## Video Tutorial

Your browser does not support HTML5 video.

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## Settings and Navigation

A mobile app user may access any CC videos by searching for or clicking on a contact, then scrolling down to the "Additional" section. If the Contact has any videos, there will be a "Videos" section just below the "Pictures" section. Clicking there takes the user to any videos for that contact.

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## FAQs

**Must I have a CompanyCam account for this?**

Yes.

**Will serviceminder be adding video capture and storage functionality?**

Yes.

**I don't see a "Videos" header on the contact "Additional" section**

This means there are no CompanyCam videos related to this customer.

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