

DataSubscriber Download API

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Overview

As with all things in serviceminder, there are settings controlled by the organization and higher levels of control at the brand-level. The distinction between organization (franchisee) and brand (franchisor) allows for separation of what can be done in the system and also how that data is reported. The same holds true with the Download API.



The **DataSubscriber Download API** is at the brand-level. The franchisor can set this up for all organizations at once. Only a System Admin can generate datasubscriber download keys. Please reach out to support or your Account Manager at serviceminder to start this process.



The data will still be CSV format so you'll have to do some conversion on your side to move it into tables.

Downloads

The Data Subscriber endpoints support creating requests for data downloads and also polling for status and fetching the results. All of the formats of the downloads as well as filtering parameters match those found on the web under Dashboard > Downloads.

Request a Download

All download requests go to the same endpoint and select the type of download using the Kind parameter. The response will include a DownloadId parameter that you will use to check status as well as fetch the results.

<https://serviceminder.io/api/datasubscriber/startdownload>

The following sections show examples of requesting downloads for each of the 6 supported types.

Core Properties (Common for all)

```
{
  "ApiKey": "data-subscriber-api-key",

  "CreatedFrom": "2022-5-1",
  "CreatedThrough": "2022-5-31",
  "UpdatedFrom": "2022-5-1",
  "UpdatedThrough": "2022-5-31",

  "RowId": optional-integer
}
```

The RowId parameter can be used for paging. You are limited to the number of rows that can be returned per download. The default is 25,000 records per download. To download everything, use the RowId value to page

through all of the records. More details are available [here](#).

These are example payloads for the different "kinds" of downloads. Each download kind can have different parameters and filters so they do vary slightly. You can find all of the available filters for each kind on our [API documentation page](#) (search for "datasubscriber" to skip to the relevant info. Each kind hyperlinks to its own object.)

Channels and Campaigns

```
{
  "Kind": "channels-campaigns",
  "ChannelsCampaigns":
  {
    "IncludeExcludedOrgs": true
  }
}
```

Contacts

```
{
  "Kind": "contacts",
  "Contacts":
  {
    "WithEmails": true,
    "WithoutEmails": true,
    "IncludeCustomFields": true
  }
}
```

Appointments

```
{
  "Kind": "appointments",
  "Appointments":
  {
    "Scheduled": true,
    "Completed": true,
    "Queued": true,
    "Canceled": true
  }
}
```

Payments

```
{
  "Kind": "payments",
  "DatedFrom": "2022-5-1",
  "DatedThrough": "2022-5-31"
}
```

Proposals

```
{
  "Kind": "proposals",
  "Proposals":
  {
    "IncludeBundled": true,
    "IncludeTags": false,
    "IncludeLines": true,
    "IncludeCustomFields": true
  }
}
```

Invoices

```
{
  "Kind": "invoices",
  "DatedFrom": "2022-5-1",
  "DatedThrough": "2022-5-31"
}
```

Invoice Lines

```
{
  "Kind": "invoice-lines",
  "UpdatedFrom": "2022-1-1",
  "UpdatedThrough": "2022-6-30",
  "InvoiceLines":
  {
    "Open": false,
    "Paid": true,
    "Voided": true,
    "Unapproved": false,
    "IncludeExcludedOrgs": false
  }
}
```

Services

```
{
  "ApiKey": "data-subscriber-api-key",
  "Kind": "services"
}
```

Poll for Status of a Download

Call the downloadstatus endpoint to check on the status of a download:

<https://serviceminder.io/api/datasubscriber/downloadstatus>

```
{
  ApiKey: "data-subscriber-api-key",
  DownloadId: "1071"
}
```

Download a Download

To get the results of a completed download, call the getdownload endpoint. Unlike the other endpoints, this endpoint will be the CSV file contents (so not JSON formatted).

<https://serviceminder.io/api/datasubscriber/getdownload>

```
{
  ApiKey: "data-subscriber-api-key",
  DownloadId: "1071"
}
```

You can review the full list of parameters and objects in our API documentation [here](#) in the DataSubscriber section.
