

API Payload Examples

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Lead Capture - Add/Update Contacts

Endpoint: <https://serviceminder.io/api/contacts/addupdate>

Example payload:

```
{
  "Matches": [{
    "Name": "Testing SM",
    "Phone": "785-555-5555",
    "Zip": "12345",
    "Email": "testinghere@test.com"
  }],
  "ApiKey": "your-api-key",
  "ResultCode": "",
  "Message": ""
}
```

Add custom fields:

```
{
  "Matches": [{
    "Name": "Testing SM",
    "Phone": "785-555-5555",
    "Zip": "12345",
    "Email": "testinghere@test.com",
    "CustomFields": [{
      "Name": "Lot Size",
      "Value": "275"
    },
    {
      "Name": "Spray Time",
      "Value": "2"
    }
  ]
}],
  "ApiKey": "your-api-key",
  "ResultCode": "",
  "Message": ""
}
```

A lot of information can be passed to serviceminder using this method for contacts. [The full list is here.](#)

Locate Contacts

Endpoint: <https://serviceminder.io/api/contacts/locate>

```
{
  "ApiKey": "your-api-key",
  "NameSearch": "Jim Jimmy",
  "Matches": []
}
```

Leave Feedback

Note that the Feedback API requires the organization to have the feature "Feedback+Issues" add-on.

Endpoint: <https://serviceminder.io/api/appointments/feedback>

Leaving Feedback w/ no Follow-up Requested

```
{
  "ApiKey": "your-api-key",
  "HashKey": "appointment-hash-key or use the Id property",
  "Id": 123,
  "Note": "thanks for awesome service",
  "ContactMe": false,
  "Score": 5
}
```

Leaving Feedback With an Issue for Follow-up

```
{
  "ApiKey": "your-api-key",
  "HashKey": "appointment-hash-key or use the Id property",
  "Id": 123,
  "Note": "wow... not in a good way",
  "ContactMe": true,
  "Score": 1
}
```

Request Follow-up Without a Rating

```
{
  "ApiKey": "your-api-key",
  "HashKey": "appointment-hash-key or use the Id property",
  "Id": 123,
  "Note": "wow... not in a good way",
  "ContactMe": true,
}
```
